



March 25, 2019

**Re: Important information about your Mountain View Financial GLOBAL PAYMENT™ Mastercard® card**

Dear Member,

I am writing to share an important development regarding your Mountain View Financial GLOBAL PAYMENT Mastercard card (your “GPC Card”). You may be aware that CUETS Financial\* provides certain financial services in connection with the GLOBAL PAYMENT Mastercard card program. However, the relationship between Mountain View Financial and CUETS Financial is ending. As a result, our credit union will no longer offer this product.

Please rest assured this change does not affect your credit union account, but on May 29, 2019 your GPC Card will become inactive. You will be unable to use your GPC Card to make any transactions including purchases and recurring bill payments.

As a result of the change, we know you may have questions. Visit our website for additional information and helpful advice:

**[MountainViewFinancial.com/Global](http://MountainViewFinancial.com/Global)**

Full access to your credit union account and funds still remain accessible through debit, in branch and online.

I appreciate this change is likely unexpected, and we'll do everything we can to support you through the process. We've outlined some of the key items you need to know on the next page.

**We value your membership at Mountain View Financial and welcome an opportunity to discuss how we can best support you going forward.** Please reach out to us at (403) 556-3304 with any questions you may have. We also have full details on the changes available on our website at [MountainViewFinancial.com/Global](http://MountainViewFinancial.com/Global).

Sincerely,

Mountain View Financial, a division of Connect First Credit Union



## Here's what you need to know:

- **Cancel Pre-Authorized Payments**

If you have regularly recurring bill payments set up on your GPC Card—such as payments for magazine subscriptions, gym memberships, internet or utility bills—please contact the merchant(s) directly **before May 29, 2019** to arrange for an alternate payment method.

- **GPC Card Renewals**

Please be aware that we will not be renewing GPC Cards that expire after **April 30, 2019**.

\*CUETS Financial is a division of The Toronto-Dominion Bank. All trade-marks are the property of their respective owners. CUETS is a trade-mark of Canadian Credit Union Association, used under license.

